A BILL FOR AN ACT

RELATING TO HEALTH.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. The legislature finds that it is in the State's 2 best interest to ensure that qualified patients waitlisted for 3 long-term care, or other types of care, have medicaid 4 presumptive eligibility so they may receive appropriate medical 5 care. An action based on presumptive eligibility means that the 6 department of human services shall make a preliminary or 7 "presumptive" determination to authorize medical assistance in 8 the interval between application for assistance and the final 9 medicaid eligibility determination based on the likelihood that 10 the applicant will be eligible. 11 The legislature also finds that, on average, there are at 12 any given time, one hundred fifty patients in acute care 13 hospital settings across the State who are waitlisted for long-14 term care. Waitlisted patients are those who are deemed 15 medically ready for discharge and are no longer in need of acute
- 18 determinations, and therefore must remain in the higher-cost SB2092 SD2 LRB 12-1925.doc

barriers, including delays in medicaid eligibility

care services, but who cannot be discharged due to various



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- 1 hospital setting. Discharge timeframes for waitlisted patients
- 2 range from a few days to over one year. This situation creates
- 3 a poor quality of life for the patient, presents an often
- 4 insurmountable dilemma for providers and patients, and causes a
- 5 serious drain on the financial resources of acute care
- 6 hospitals, with ripple effects felt throughout other health care
- 7 service sectors.
- 8 The legislature further finds that regulatory and
- 9 government mandates create barriers to transferring waitlisted
- 10 patients. One such barrier is the delay in completing medicaid
- 11 eligibility determinations for waitlisted patients. Senate
- 12 Concurrent Resolution No. 198, Session Laws of Hawaii 2007,
- 13 requested the Healthcare Association of Hawaii to conduct a
- 14 study of patients in acute care hospitals who are waitlisted for
- 15 long-term care, and to propose solutions to the problem. The
- 16 following is an excerpt from the resulting 2008 report to the
- 17 legislature addressing the critical problem of waitlisted
- 18 patients and the regulatory barrier of medicaid eligibility
- 19 determinations:
- 20 "Hawaii State [m]edicaid eligibility/re-eligibility
- 21 determinations:



1	(a)	Presumptive eligibility/re-eligibility: The task
2		force is very concerned about the amount of time it
3		takes to complete the [m]edicaid eligibility and re-
4		eligibility process. Staff within hospitals, nursing
5		facilities, etc. report spending a significant amount
6		of time assisting families with [m]edicaid
7		applications, following up with families to ensure
8		their compliance in submitting the required
9		documentation to support the application, hand
10		carrying applications to the [m]edicaid eligibility
11		office, following up with eligibility workers on the
12		status of applications, etc. They report that hand-
13		carried applications are often misplaced, the time
14		clock for eligibility does not start until the
15		completed application is located within the
16		[department of human services], family members may be
17		non-compliant in completing the necessary paperwork
18		since the patient is being cared for safely and the
19		facility has no option for discharging the patient,
20		and the providers believe that they have taken on a
21		beneficiary services role of assisting consumers that

1	should be assumed by the [department of human
2	services].
3	The [m]edicaid eligibility and re-eligibility
4	application process in Hawaii is obsolete and unable
5	to handle the current volume. It relies on a paper-
6	driven system that receives a high volume of
7	applications per day. Delays in processing
8	applications in a timely manner translates to delays
9	in access to care for [m]edicaid beneficiaries. Acute
10	care hospitals report that in many cases they have not
11	been able to transfer patients to long term care
12	because the delay in making a determination of
13	[m]edicaid eligibility resulted in too long a delay in
14	placement in a nursing facility or home and community
15	based setting. By the time the [m]edicaid eligibility
16	was approved, the bed in the long-term care
17	facility/setting was taken. The direct labor hours
18	involved in following up on the process negatively
19	impact providers across the continuum. Many have
20	hired outside contractors to assist in the application
21	process.

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1	(b)	Shifting responsibility for consumer assistance in
2		completing the [m]edicaid application from the
3		provider of service to the [s]tate [d]epartment of
4		[h]uman [s]ervices: Providers have taken on the role
5		of consumer services representatives when
6		patients/families need to submit applications for
7		[m]edicaid eligibility or to reapply for eligibility.
8		Often, providers end up spending hours to days
9		"tracking down" required documentation to include with
10		the [m]edicaid application and it has become labor
11		intensive. Many have hired external organizations to
12		assist in this process. Delays by patients/families
13		in completing [m]edicaid applications result in bad
14		debt and charity care incurred by providers and they
15		have no recourse but to hold the family members
16		accountable and/or discharge the patient due to non-
17		payment.
18	(c)	Non-compliance by family members/guardians in
19		completing [m]edicaid eligibility/re-eligibility
20		applications: In other states (ex: Nevada),
21		legislation has been passed to impose financial
22		penalties on family members/guardians who did not

1	actively participate in completing/submitting
2	documentation for [m]edicaid eligibility/re-
3	eligibility determinations when fraudulent activity
4	was suspected."
5	The purpose of this Act is to require the department of
6	human services to provide medicaid presumptive eligibility to
7	patients who have been waitlisted for long-term care.
8	SECTION 2. Chapter 346, Hawaii Revised Statutes, is
9	amended by adding a new section to be appropriately designated
10	and to read as follows:
11	"§346- Medicaid; presumptive eligibility for waitlisted
12	patients. (a) The department shall presume that a waitlisted
13	patient applying for medicaid is eligible for coverage; provided
14	that the applicant is able to demonstrate:
15	(1) An annual income at or below the maximum level allowed
16	under federal law or under a waiver approved for
17	Hawaii under title 42 United States Code section
18	1396n, as applicable;
19	(2) Verification of assets at or below the medicaid
20	threshold;
21	(3) Confirmation of waitlisted status as certified by a
22	health care provider licensed in Hawaii; and



1	(4) Proof of meeting the level of care requirement for
2	institutional or home- and community-based long-term
3	care as determined by a physician licensed in Hawaii.
4	The department shall notify the applicant and the facility of
5	the presumptive eligibility on the date of receipt of the
6	application. The applicant shall submit the remaining documents
7	necessary to qualify for medicaid coverage within ten business
8	days after the applicant's receipt of notification of
9	presumptive eligibility from the department. The department
10	shall notify the applicant of eligibility within five business
11	days of receipt of the completed application for medicaid
12	coverage.
13	Waitlisted patients who are presumed eligible for medicaid
14	coverage shall be eligible for services and shall be processed
15	for coverage under the State's qualifying medicaid program.
16	(b) If the waitlisted patient is later determined to be
17	ineligible for medicaid after receiving services during the
18	period of presumptive eligibility, the department shall
19	disenroll the patient and notify the provider and the plan, if
20	applicable, of disenrollment by facsimile transmission or
21	electronic mail. The department shall provide reimbursement to

- 1 the provider or the plan for the time during which the
- 2 waitlisted patient was enrolled."
- 3 SECTION 3. The department of human services shall submit a
- 4 report to the legislature no later than twenty days prior to the
- 5 convening of the regular sessions of 2013 through 2017, of
- 6 findings and recommendations regarding the costs and other
- 7 issues related to medicaid presumptive eligibility.
- 8 SECTION 4. There is appropriated out of the general
- 9 revenues of the State of Hawaii the sum of or so much
- 10 thereof as may be necessary for fiscal year 2012-2013 to cover
- 11 the cost of any reimbursements made to providers or plans for
- 12 service during the time waitlisted patients are enrolled but
- 13 eventually determined to be ineligible for medicaid.
- 14 The sum appropriated shall be expended by the department of
- 15 human services for the purposes of this Act.
- 16 SECTION 5. New statutory material is underscored.
- 17 SECTION 6. This Act shall take effect on July 1, 2050, and
- 18 shall be repealed on July 1, 2017.

Report Title:

Health; Medicaid Eligibility; Appropriation

Description:

Establishes presumptive medicaid eligibility for waitlisted patients. Appropriates funds for reimbursements for services provided during the time that waitlisted patients are enrolled and later disenrolled due to determination of ineligibility. Takes effect 07/01/2050. Repeals 07/01/2017. (SD2)

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